Newsletter
wins SWUG
1st Place!

(see page 2)

Nibbles
& Bits

Monthly Newsletter for the Orange County IBM PC Users' Group
"Computer users helping one another"

Are you ready for Y2K or data recovery?

by Charlie Moore

We are fortunate to have Chris Doyle from Ontrack make the presentation at our August 10 meeting.

Who is Ontrack, you say? In the early days, when your BIOS (Basic Input/Output System) would not support an add-on hard drive (no User Type 47) or the BIOS did not support larger hard drives, the only way to go was use a hard drive partitioning software program called Disk Manager. Today, I still use it for a couple of PC manufacturers, who I won't mention here but whose names start with "C" and "P."

Now, Ontrack is a world leader in data recovery. Besides traditional in-lab recovery, they also have do-it-yourself recovery software and utility programs such as Data Advisor, Y2K Advisor, and Disk Manager DiskGo!
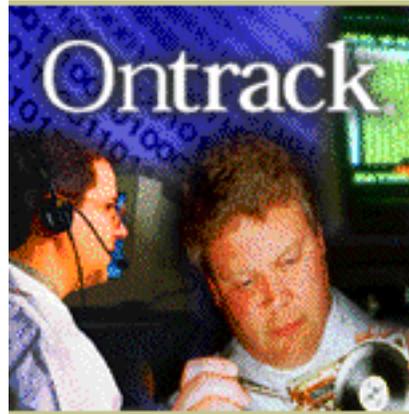
In addition, they have recently acquired Mijenix; maker of popular programs such as Fix-It, Utilities 99, Zip Magic 98 and others that run on the Windows 95/98/NT platforms. They are now at *www.ontrack.com*.

Chris is an Applications Engineer Supervisor based in Ontrack's Costa Mesa office. He has been with Ontrack for two years and his function is two-fold. He divides his time between their "clean room" and lab, performing data recovery, and in the field performing training, engineering liaison and other functions. He also manages other engineers with similar duties in other branch offices. He has worked with computers his entire career, starting with IBM mainframes and moving to PCs, servers, AS400s, etc.

Chris likes to talk about hard drive issues, viruses and

"Ontrack Y2K Advisor 2.0 is my top hardware testing choice—it's easy to use, informative, and well-priced."

Jim Aspinwall
Computer Currents

Notepad
by Linda Gonse

Windows magazine: RIP

Life surprised me again. A notice inside my Windows' magazine said it was the last printed issue. What happened? I asked T.J. Lee, publisher of an online newsletter, The Naked PC.

"The problem is twofold," he said. First, he said, there were too many computer magazines competing for the public's attention—not all survived. Secondly, people are finding free information on the Internet and aren't subscribing as much to print magazines. Now, advertisers are dividing their dollars between print and online periodicals. Many major printed magazines have had to make cuts in staff and other areas.

Windows probably made the biggest cut of all. It will continue online, but in what form? It's difficult to say. My subscription was good through June 2000, because I thought it was a useful, interesting magazine. Only, I doubt I'll spend much time with the online version. I like to relax with a magazine, a Diet Coke and a bowl of popcorn. You can't do that while scrolling and clicking.

And, there's little chance I'll be printing out those pages to read later, either. If all the magazines I subscribe to go online and I printed them out, my laser cartridge expenses would probably double or triple.

What's the answer for readers? I don't know. This whole situation is in a state of flux. Online publications are fine, but so is print. There is a place for both. At least, I hope there is.

How do *you* feel about reading major magazines online? And, how would you feel about Nibbles & Bits being online? (There are no plans, but some user groups have converted print newsletters to online issues as an answer to their fiscal problems.)

Write *linda@orcopug.org,* I'd really like to read your comments.

N&B wins again!

by Linda Gonse

Nibbles & Bits won First Place in the newsletter contest held at the Southwest Regional User Group Conference, July 9-11, in San Diego.

Sponsored by Adobe, the contest was divided into two newsletter categories. Nibbles & Bits was the winner in the 12 pages or less category, followed by: Long Beach IBM PC Users Group, Santa Clarita Valley PC Group, and Temecula Valley Computer Users Group. Ten newsletters competed in the category.

Letters to the editor

■ Auction action gets wild

I've entered the world of eBay auctions. Quite a "wild and wooly" place! I thought I got a *real* deal on Calendar Creator 6 ($15), but shipping was $8 and the company doesn't take credit cards (another $5 for a money order).

Then I found I could have purchased the program from another company for just $11 and they do take credit cards! I guess you should look before leaping, but as the "boys" seem to want "calendars" and CC is good at producing them (I do have CC 4—but on about 14 floppy disks) I decided I should get the latest version.

I bought a few packages from a company in California (Kai's Power Goo and a few games) for next to nothing. They had a "3 pack" of the "You Don't Know Jack" game, and I bid $20 for it. The auction was almost over and nobody had placed a bid on this item for days. Suddenly I heard a "ping" indicating the arrival of an e-mail message. I had been outbid. I frantically raced back trying to make a new bid.

Too late. The auction had closed. A "weasel" <g> had bid $20.01.

Paul Stephen, editor
Winnipeg PC User Group
editorpaul@wpcusrgrp.org

18 win in July raffle

Novell
Tool Kit — Value $10
David Musser — Winner

PowerQuest
DataKeeper — Value $69
Carl Apponyi — Not Present
James Southall — Not Present
Arnold Francis — Not Present
Terry Schiele — Winner

MicroLogic
Info Select — Value $79
Tony Lake — Winner

Wild File
GoBack — Value $79
Dick McMillan — Not Present
Pat McMillan — Not Present
Alan Jarrett — Not Present
Frank Balazs — Winner

Bingo Mania — Value $50
Lynn Herbert — Expired
Dan Sheffield — Not Present
Rhett James — Not Present
Herman Beverburg — Expired
Joe Duffner — Not Present
John Moore — Not Present
Carl Apponyi — Not Present
Lloyd Boutwell — Not Present
Art Bullis — Not Present
David Musser — Prev. Winner
Monte Holmes — Not Present
Dean Kise — Not Present
Arnold Francis — Not Present
Charlie Moore — Winner

Shattered Steel — Value $49
Larry Klees — Winner

Parsons Technology
Super Sketch — Value $20
Sharon Graham — Not Present
David Musser — Prev. Winner
Walter Jackson — Winner

Computer Cookies — Value $5
Larry Joyce — Not Present
Glenn Emigh — Not Present
Walter Jackson — Not Present
Michael Lyons — Declined
Pat Kennedy — Not Present

Larry Klees — Prev. Winner
Denny Turner — Winner

Parson's Techology
Home Inventory — Value $20
Randy Bremer — Winner

Novell
Cup — Value $5
Win Corey — Not Present
Daniel Cadish — Winner

RogersTechology
Note Holder — Value $5
Tony Lake — Prev. Winner
Carl Westberg — Winner

Para Techologies
Stretch Break Pro — Value $39
Larry Klees — Prev. Winner
Rhett James — Not Present
Linda Gonse — Winner

Rogers Technology
Note Holder — Value $5
Daniel Cadish — Prev. Winner
Monte Holmes — Not Present
Pat Kennedy — Not Present
Elmer Thomas — Not Present
Carl Westberg — Prev. Winner
Dick McMillan — Not Present
Frank Balazs — Prev. Winner
Art Bullis — Not Present
Robert Kambeitz — Winner

Parson's Techology
Home Inventory — Value $20
Don Faisy — Not Present
Dean Kise — Not Present
Daniel Cadish — Prev. Winner
Elmer Thomas — Not Present
Robert Kambeitz — Prev. Winner
Monte Holmes — Not Present
Lothar Loehr — Winner

PowerQuest
DataKeeper — Value $69
Carl Apponyi — Not Present
James Southall — Not Present
Arnold Francis — Not Present
Terry Schiele — Winner

Rogers Technology
Note Holder — Value $5
Linda Gonse — Prev. Winner
Ralph Seymour — Not Present
Duane Gifford — Not Present

Ralph Hedges — Declined
James Southall — Not Present
Vince Cimino — Expired
Herman Beverburg — Expired
Lloyd Boutwell — Not Present
Leroy Kaump — Winner

UCSD
Healthcare — Value $5
Lothar Loehr — Prev. Winner
Robert Kambeitz — Prev. Winner
Joe Gionet — Winner

Computer Cookies — Value $5
Glenn Emigh — Not Present
Joe Duffner — Not Present
Joe Francis — Winner

Computer Cookies — Value $5
Ralph Seymour — Not Present
Pat Kennedy — Not Present
Larry Klees — Prev. Winner
Sid Liptz — Not Present
Duane Gifford — Not Present
Jim Brubaker — Winner

Submitted by Mike Lyons

My goal, as I get older, is to look more distinguished without becoming extinguished!

Submitted by Stan Leese

Annual membership renewal dates

Date	Member
June 1	Vince Cimino
	Lynn Herbert
July 1	Herman Beverburg
August 1	Gloria Bearss
	Don Faisy
	Stan Leese
	Sid Liptz
September 1	Bob Clark
	Arnold Francis
	Mervin Frank
	Duane Gifford
	Bob Greback
	Dave Tennant
October 1	Alan Jarrett
	Larry Klees
	Myra Milgrom
November 1	Randy Bremer
	Robert Chenoweth
	Helen Desmond
	James Southall

Submitted by Charlie Moore

Is it better to be a jock or a nerd?

When he was playing, Michael Jordan made over $300,000 a game. That was $10,000 a minute, at an average of 30 minutes per game. With $40 million in endorsements, he made $178,100 a day, working or not.

If he slept 7 hours a night, he made $52,000 every night.

If he decided to have a 5 minute egg, he'd make $618 while boiling it.

He made $3,710 while watching each episode of Friends.

If he wanted to save up for a new Acura NSX ($90,000) it would have taken him a whole 12 hours.

He probably paid around $200 for a nice round of golf, but was reimbursed $33,390 for that round.

If you were given a penny for every 10 dollars he made, you'd be living comfortably at $65,000 a year.

While the common person is spending about $20 for a meal in Michael's trendy Chicago restaurant, he'll pull in about $5600.

Last year, he made more than twice as much as all U.S. past presidents for all of their terms combined. Amazing isn't it?

However, if Jordan saves 100% of his income for the next 250 years, he'll still have less than Bill Gates has today.

Game over. Nerd wins.

Submitted by Ted Wirtz

Signs you've become hopelessly computerized…

- You try to enter your password on the microwave.
- You haven't played solitaire with a real deck of cards in years.
- You e-mail your son in his room to tell him that dinner is ready, and he e-mails you back, "What's for dinner?"
- Your daughter sells Girl Scout Cookies via her web site.
- You chat several times a day with a stranger from South Africa, but you haven't spoken to your next door neighbor yet this year.
- You didn't give your valentine a card this year, but you posted one for your e-mail buddies via a Web page.
- The concept of using real money, instead of credit or debit, to make a purchase is foreign to you.
- Your reason for not staying in touch with family is that they do not have e-mail addresses.
- You consider 2nd day air delivery painfully slow.

————

"Common sense is instinct. Enough of it is genius." — George Bernard Shaw

Submitted by Fred P. Coad

Ken's Korner

by Ken Fermoyle

How to print selected material from web pages

First, as in making Rabbit Stew, you must catch the rabbit! In this case, before you can print sections of text from Web pages you must first select the material, then paste it into an appropriate software program (e.g. WordPad, any word processor, MS Publisher, etc.). Do that by following these steps. (Selecting and Printing graphics is covered toward the end of this article).

1. Select desired text material in the normal manner by setting your cursor at the upper left corner of the text and holding down the left mouse button. Continue holding the button down and drag the cursor to the end of the material you want to select, then release the button. Your selected text should now be highlighted.

2. Go to the Edit Menu at the top of your screen and click on Copy (or use the *Control-C* keyboard shortcut). If you don't already have the target software application open, open it now via the Start Menu or a shortcut icon on your Desktop.(Let's assume you will use WordPad from the Accessories Group in the Start Menu. It's quick and easy, and everyone who uses Windows 95/98 has it available.)

3. Go to the File Menu and click on New to open a new document.

4. Make sure the blinking insertion pointer (vertical bar) is positioned at the upper left of the blank page.

5. Go to the Edit Menu and click on Paste (or use the *Control-V* keyboard shortcut). The selected material should now appear on the blank page.

6. Now you can either save the text (using Save As from the File Menu), edit it to reformat some of the text or to remove unwanted material, or print it (by going to the File Menu and selecting Print).

I do this all the time. Frequently, when researching a subject for a future article, I first create a file by following steps 3 and 4, typing in just a title and perhaps a few notes at the top of the page, then I use File/Save As to give the file a name and save it in an appropriate folder. I visit various Websites, select helpful material and use Copy/Paste (steps 1 through 5) to insert it into the previously created file.

I often use WordPad for this, but MS Word, Word Perfect or some other word processor that offers a Find or Find/Replace function may be preferable if you assemble a large amount of text in a single file. Such software allows you to search for a word or phrase quickly and easily when necessary.

The process for selecting and Printing material from e-mail is the same. Follow the same Copy, Paste, Print sequence outlined above.

If you want to print an entire Web page, simply click on the right mouse button anywhere on the page. Select Print from the pup-up menu that appears and follow normal Printing procedure.

If you want to print a picture or other graphic from the Web, do this:

1. Place cursor on designed image.
2. Click right mouse button.
3. Click on Save Picture As
4. Select the drive and folder where you want to store the graphic.
5. Save it under the original name, or give it a new name.

You can then print the graphic by importing it into an appropriate image editing program (e.g. Windows Paint, Photo Deluxe, Photo Shop, Photo Impact, etc.). Reminder: Web images are normally in low-resolution GIF of JPEG formats so they will not look as good when Printed as BMP, TIFF or other higher resolution images.

A tip here: If you're only interested in printing out the text on a page, just turn off the graphics. In Internet Explorer follow these stops.

1. On the View menu in the browser, click Internet Options.
2. Click the Advanced tab.
3. Select the Multimedia tab, and remove checks in the Show pictures, Play animations, Play videos, and Play sounds check boxes.

…before you can print sections of text from Web pages you must first select the material, then paste it into an appropriate software program.

This will make Web pages load a lot faster, too. You can always turn the pictures, animations, etc. back on by reversing the procedure.

Actually, what I do is use two browsers an older version of Netscape Navigator with graphics turn off, and a current version of Internet Explorer with all the goodies turned on.

DriveCopy, Version 2: A great tool when you need it

by Willard La Mont

There are many generally useful program packages on the market today. Then there are others that are useful for special activities. And then there are some that are not just useful, but essential. Partition Magic is one of those, and DriveCopy is another.

DriveCopy, made by PowerQuest, is easy to install, just follow directions in the well-written manual. It is intended for the user who, like so many of us, needs to keep what he has on his old hard drive and transfer it to his new one. I used it, it worked great, and I heartily recommend it to all who find a need for a tool like it. But, those who know me are aware that I can never make a simple explanation of anything. If you are easily bored, quit reading now, if not read on.

I have a friend who has outgrown her hard drive and needed a newer, bigger one. I am sure that is a familiar story to all of my readers. Yes, I told her, I can do that for you. And yes she wanted me to do that, not just once but twice, once at the office and again at home with the twin system.

The systems are about three years old, Pentium 133, and came with 1.6 Gigabyte drives. Were they compatible with large Ultra-DMA hard drives? Yes, or the 1.6 would not have worked. While I was at it, could I upgrade the RAM to 32 megabytes. Sure why not. And could I copy the old drive onto the new so that she didn't have to reload and re-install all the software? Sure I can. So I go to a club meeting and heard "Is there anyone who might want to evaluate DriveCopy Version 2?" My hand shot up and the how of all this was now determined.

My friend was going East for about three weeks, but her office would be open. She was having a
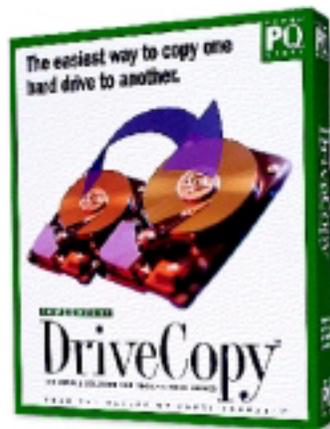
The safest, easiest, and most affordable way to copy everything from your old hard drive to your new hard drive.

house/dog sitter so I could get to the home system by contacting the sitter. Before she left we took a trip to the computer store and bought two 8.4 Gig drives. I also bought 2-32 Meg PC 100 DIMMs and was all set.

First was the office system because there was also a new HP LaserJet to add memory to and install. I followed the DriveCopy manual and prepared a floppy to run when I had both drives installed. I also ran ScanDisk and knew I had a clean original or source disk. So, off with the cover and oh... am I surprised. There are no DIMM sockets, only 30 pin and 72 pin SIMMs. And the hard drive is securely fastened in with

screws on both sides. The back ones behind the long motherboard. The only solution that came to me was to remove the cards and unfasten the motherboard. Back to the computer store for EDO SIMMs which were easy to install with the motherboard loose. The 1.6 Gig drive had its jumpering on the front of the drive, so it had to come out,.Now I was ready to mount the new (8.4 Gig) drive jumpered as master and the old (1.6 Gig) drive as slave. Everything was all set, I identified the two to CMOS via autodetection but the 1.6 could not be read. DriveCopy told me it either had a bad FAT or a virus. I could not go back to it as a master either. What went wrong? Not the software, but how did the drive go bad at just that time?

Stories have to have a happy ending! After a night of trying to figure out how I was going to reload all that software it hit me. Just go to my friends' home system and do the upgrade on that system, Then bring that 1.6 Gig drive back to the office and use it as the slave to build the 8.4.

That worked beautifully on both systems. The program ran about 45 minutes to copy to the new drive and even set the partition active. There are a few minor differences on the two systems, like sound cards and printers, but both are operational and I am at peace.

DriveCopy 2 comes on a CD. The program ends up on a floppy and is a real jewel when you have a job like this to do. It is also very well documented and easy to setup and use.

DriveCopy supports Windows 95/98, Windows 3.1, Windows NT, DOS, and OS/2. It costs $29.95 at stores, or order it direct from *http://www.powerquest.com.*

New products & technology

Schedule for computer radio shows is revamped

by Stan Leese

The original radio list we printed in November 1998 is out of date. Kim Komando is only on two hours (pre-recorded) of her three hours on KLSX (97.1) on Saturdays from 10 a.m. to noon, and Sunday nights from 9 p.m. to 11 p.m. (same program). So, anyone attempting to call in to (888) 825-5254 would have to do it from 7-10 a.m on Saturdays. But fat chance getting through on that national broadcast! Better to send a note to *www.helpmekim @komando.com* if one has a problem.

Also, there is no computer program from 4-7 p.m. on Sundays anymore (on KABC 790). I don't have the original list, and can't say I've checked on all of them lately. Jeff Levy is still on and I try and catch Kim's recording and the Earthlink Internet Hour on Sundays on KLSX from 12:07 p.m. to 2 p.m.

Also, there is some computer show on KABC 790 am, that ends at 1 pm on Sundays. It conflicts with the Earthlink Internet Hour. I don't know when it starts. I will try and find out.

Top 10 computer bestsellers listed

1. HTML 4 for the World Wide Web: Visual QuickStart Guide
2. Flash 3! Creative Web Animation
3. Photoshop 5 for Windows and Macintosh: Visual QuickStart Guide
4. Perl and CGI for the World Wide Web: Visual QuickStart Guide
5. Illustrator 8 for Windows and Macintosh: Visual QuickStart Guide
6. Director 7 and Lingo Authorized
7. Dreamweaver 2 for Windows and Macintosh: Visual QuickStart Guide
8. The BeOS Bible
9. Director 7 for Macintosh and Windows: Visual QuickStart Guide
10. The Little Web Cam Book

In June, Adobe Press announced that its books will be distributed by Peachpit Press. Individual user group members will automatically receive a 20% OFF discount on Adobe or Peachpit Press books, in any combination, when ordering up to 10 titles at a time. Shipping and handling is $4 for the first book, and an additional $1 for each book thereafter; plus tax.

Individual user group members should call our general customer service department at 800-283-9444 and specify they're a user group member seeking the special 20% off discount.

Adobe Press books include the Classroom in a Book series among other titles. See Peachpit's online catalog at *http://www.peachpit.com.*

Coping with cookies

by T. J. Lee, publisher
The Naked PC

The Naked PCer Dave pointed out to me that way back in TNPC #2.09 I said, "Next issue I'll sweep up the cookie crumbs and point you at the freeware utilities that let you instantly hide all your cookies with the click of a mouse." Dave then took me to task because I failed to do so. Dave caught me dead to rights, but like the kid whose dog ate his homework I have an excuse.

The problem is that I was all set to spout off about my favorite solution for dealing with cookies, a program called Anonymous Cookie by Luckman Interactive. Only one problem, when I went to check to see if I had the latest version of this free program, I found that Luckman Interactive has disappeared. Gone, poof, no forwarding address, end of report. While the program is still floating around various freeware download sites I was not sure I wanted to recommend a program whose creator has pulled a cyber-Houdini.

I really like Anonymous Cookie because it lets you accept cookies then disable every single cookie on your machine with two mouse clicks. You can then enable them again just as easily. I like the flexibility and control this gives me over cookies and I can decide if I want to make cookies available to a site at any time. If you want to try the free Anonymous Cookie knowing full well it is an orphaned piece of software, last time I checked you can still find a copy at: *http:// filedudes.nsiweb.com/win95/ cookies/setpacb2.html.*

Is your taskbar clock losing time?

by Linda Gonse

How often have you found your Windows 95/98 taskbar clock out of synch with the correct time? Although a weak CMOS battery may be the culprit in some cases, there are also several other reasons your taskbar clock may lose time.

For instance, did you know the clock stops when you change the year in the Date/Time box until you click Apply or OK?

If you change the month and date often, the clock may lose significant amounts of time. Microsoft support estimates the current time is decreased by 5 to 10 seconds when you select a month or date.

Time can also be lost when you use a third-party program to synchronize your clock with another. One example is when you coordinate with an atomic clock on the Internet.

Another time loser occurs when you use the Johnny Castaway screen saver. Although it's seldom seen these days, it can cause resource leaks. The leaks result in time loss.

But, the most surprising cause of lost time is due to resizing the taskbar. This can stop the clock until the computer is restarted.

Two solutions exist for these problems: 1. Double-click on the clock in the system tray and reset the time. 2. Go to Start/Programs/MS-DOS Prompt. Type *time*. Press Enter. Check the computer's time. Press Enter twice, type *exit,* press Enter. (If the time was wrong, your computer's battery may need to be replaced.)

Then and Now

In July 1976, a new computer kit called Apple I was delivered to retailers. The suggested price was $666.66. In order to raise money to produce their single-board computer, Steve Jobs sold his VW van, and Steve Wozniak sold his program-mable calculator. They raised $1,350.

A July 1999 report said strong sales of iMac computers drove Apple Computer Inc. to its seventh consecutive profitable quarter. The company's quarterly revenue, ending June 26, was $1.56 billion.

Created and designed by Linda Gonse

Coping with cookies

I've started looking for a replacement for Anonymous Cookie for my own system but so far I can't find a clear winner. At least not one that has the features of Anonymous Cookie and is free to boot.

One freeware contender is Cookie Cruncher from Rendering Better Avenues. This application lets you view and remove cookies in IE and Navigator, *http://www.rbaworld. com/Programs/CookieCruncher/index.shtml.*

Another is Cookie Pal from Kookaburra Software. This one is shareware and costs $15 to register after the 30-day evaluation. Cookie Pal is feature-rich, letting you configure it to accept cookies from some sites while rejecting them from others. It also lets you view and delete cookies in both IE and Navigator, *http://www.kburra.com/cpal.html.*

Dealing not only with cookies, interMute professes to block annoying banner ads as well. It's a $20 shareware package with a 14-day free trial version. The program looks very promising although their Web site lacks solid feature infor-mation, *http:// www.intermute.com/overview.htm.*

For now I'm still running Anony-mous Cookie. If you have a favorite Cookie manager drop me a line and let me know why you like it. I'll pass your comments along in future issues.

T.J. Lee is coauthor of The Unofficial Guide to PCs, Word 97 Annoyances, and other popular computer books.Contact him at tj_lee@ TheNakedPC.com, or subscribe free to The Naked PC at http:// www.TheNakedPC.com/subscribe.html.

Computer vocabulary

TCP/IP
(Transmission Control Protocol/ Internet Protocol)

Developed by the U.S. Dept. of Defense, TCI/IP is a language which governs communications among computers on the Internet.

TCP and IP are two separate protocols that are used together. IP says how information must be sent on the network in small data packets; and TCP checks packets for errors and reassembles them at the destination.

Why didn't they tell me?

by Ed Hughes, Space Coast PC Users Group

I installed Norton System Works and then tried to use their uninstaller program which they call CleanSweep. It didn't work the way I had expected. Here's the exchange that I had on the Internet with technical support.

Author: Ed Hughes
Date: 05:34 PM, Mar 31 PST
CleanSweep version: 4.5
I have just installed Norton System Works 2.0. I had tried to use CyberMedia Uninstaller 4 to make room enough on my hard drive to install Norton System Works 2.0. I finally succeeded, but noted that the uninstaller left a lot of McAfee Virus Shield (or whatever) on the hard drive. The NDW Users Guide states than an orphan, "is a file that is not part of a registered program." Or something like that.

I uninstalled Uninstaller 4 with CleanSweep, but it didn't take all the files out of the folder. It refused to take out several of the *.exe files, but it also took out some.

I used Cleanup to try to clean up the orphans. It showed me some dll's, but nothing from either McAfee or Uninstaller. These files are unusable and taking up precious hard drive space. How can I get rid of them?

Author: James Wonta (Symantec)
Date: 09:18 AM, Apr 01 PST
*Hello Ed,
The following Knowledge Base article explains which applications Symantec recommends not uninstalling using Norton CleanSweep. Both of the applications you have mentioned in your post are included in the Knowledge Base article. We recommend reinstalling the applications then using Add/Remove Programs to uninstall them.*

So I clicked on the URL to the article which follows:

Technical Support Knowledge Base
Applications Not Recommended to be Monitored, Uninstalled, Moved or Transported by CleanSweep

We do not recommend monitoring, uninstalling, moving or transporting the following with CleanSweep:
- Microsoft Plus! Pack
- Microsoft Office Suite
- Corel Suite
- WordPerfect Suite
- Lotus SmartSuite
- Internet Explorer
- Norton Utilities
- Norton SystemWorks
- Norton AntiVirus
- McAfee ViruScan
- Encryption programs, such as Norton Your Eyes Only
- Development programs such as C++, Visual Basic, Borland Delphi, etc.
- Uninstall programs, such as Norton Uninstall Deluxe, Uninstaller and Remove-It

There are certain .DLL and other files that will be removed from other applications if CleanSweep uninstalls these types of programs. This is because the file extensions are linked to these secondary applica-tions.

In addition, these types of programs integrate themselves very deeply into Windows. You risk corrupting your system if you let CleanSweep uninstall them.

Product(s): CleanSweep 2.0, CleanSweep 3.0, CleanSweep 4.0, CleanSweep 4.10, CleanSweep Deluxe 3.0x, Norton CleanSweep 4.5
Operating Systems(s): Windows 3.x, Windows 95, Windows NT 4.0, Windows 98
Document ID: 1998120111525626
Date Created: 12/03/98
Last Modified: 02/18/99

Well, I was a little miffed! There is no mention in the User's Guide or the README file that they always show you after the product has been installed, about restrictions on the use of this program. I, of course, had thrown away the CD's. Fortunately, the trash had not been picked up and I was able to retrieve the CD's for both McAfee and *Uninstaller*.

I reinstalled McAfee. Then I went to the Control Panel, Add/Remove Programs and clicked on McAfee Viruscan. There were the usual confirmation windows and everything seemed to be going well for a few seconds, but then there was the window with the message, "Windows encountered a problem removing McAfee Viruscan. It was not removed."

So I first backed up the Registry. Then I took the bit in my teeth, opened Norton's Registry Wizard and looked for all the occurrences of "McAfee." I found one reference to McAfee Viruscan. I deleted it. Then I went to Windows Explorer and deleted the McAfee folder.

I didn't even try to reinstall Uninstaller 4. I used the Registry Wizard to find and delete all the references to Uninstaller and deleted them. There isn't any "Select All" under Edit. I had to do them one at a time. Then I deleted the Uninstaller folder.

Well, I hope I didn't do anything

Humorous Bits — by Don Gonse

"It was either him or me, I tell ya!"
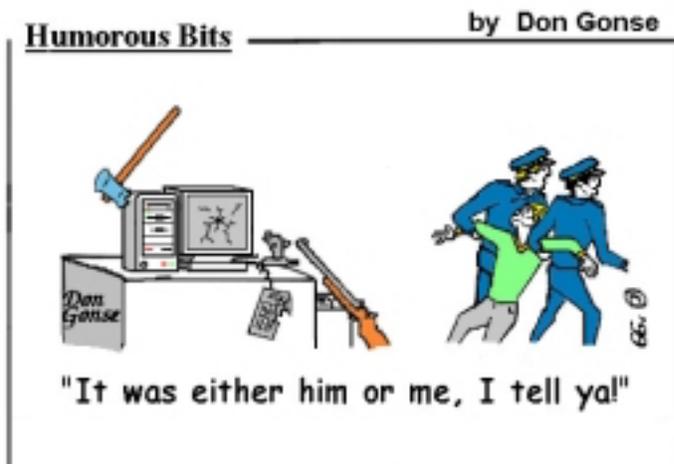
Cartoons free to User Groups with credit to Don Gonse.
Request images from Don at degonse@juno.com

Buy products on live CNET Auctions!

by Halsey Minor
CNET Founder and CEO

CNET auctions maintain a team of tech-product experts who continually highlight the great deals available on the service. Their expert guidance helps you buy the right product at the right price.

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Ken's Korner

(Continued from page 5)

I use Navigator for research and other quick-and-dirty surfing, IE for normal Web wandering when I want to see all the graphics.

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Ken's Korner is available to User Groups without charge. For reprint permission, write kfermoyle@ earthlink.net.

Did you know?

A July newspaper report listed 800 million pages on the Web. —*LG*

Why didn't they tell me?

foolish. If I did, I'll let you know.

Then I thought I would use Norton CleanSweep to get rid of unused DLL files. It showed me a list of over two hundred of the files that, according to *CleanSweep*, had no known connection to any application. These files occupy over fifty-six megabytes of hard drive space.

Fortunately, as I stepped through the long list of files, CleanSweep gave me a description of the file. I found a couple left over from ProComm Plus, and an old LaserJet program. Neither application has been on my computer for years! I deleted them.

The total disk space recovered was about half a megabyte.

Computershopper.com deal

TravelMate 330T notebook—for $1,999 @ShopAcer New! One inch thin and just 4.1 pounds with a full-size keyboard, large active-matrix screen, fast Pentium II performance, combo FDD/CD drive. For a limited time: FREE shipping! *http:// cgi.zdnet.com/slink?5030. —LG*

———

Give a man a fish and he will eat for a day, teach a man how to fish, and he will sit in a boat drinking beer all day…

Submitted by Ted Wirtz

SWUG: A great chance to see new products

by Linda Gonse

The Southwest Regional User Group Conference, July 9-11 in San Diego was a great opportunity to talk to the software makers themselves and see demonstrations of their latest products. In several instances, they provided a preview peek at products not yet released. Exciting stuff!

Besides products, it was fast-paced weekend with interesting workshops and introductions to other user groups, some as far away as Sacramento and Nevada. About 250 user group members attended.

ORCOPUG was well represented with seven members and one guest: Tony Lake, Joe Duffner, Lloyd Boutwell, Dan Cadish, Alan Jarrett, Charlie Moore, Linda and Dan Gonse.

Food was unending! Adobe, Jasc, Symantec, Intuit, PowerQuest, Microsoft, and Corel saw to that. They provided breakfast, lunch, dinner, and even snack breaks.

Other companies handing out information, prizes, and samples were Enfish Technologies, Inprise, Data Hand, MGI Software, Wildflower Productions, Klassic Specialties, Alps, Wild File, Meta Creations, MicroSeconds, Get Into Your Family Tree, Laser Perfect, Imation, Macromedia, Voice Pilot, Street Wizard, and NextGen Development.

It was fun to talk to manufacturer's representatives whose names I had only seen in print. Several of them obviously have achieved celebrity status based on the applause they received on film and at presentations by users familiar with their great service. Among the "stars" were Richard Katz from Intuit, Gene Barlow from PowerQuest, and Louise Miller from Adobe.

A partial list of workshop topics were: Computer Fraud, Newsletter Design and Layout, Scanners/Paper, Publicity, and Hard Drive Facts.

Next year, send in your registration and give SWUG a try!

Newsletter Deadline

Saturday, August 21
or sooner, please

Planning meeting set

The ORCOPUG planning meeting will be August 19, at 7 p.m. at Downey Savings and Loan, on the corner of Bastanchury and Laguna, in Fullerton. Meetings are held the third Thursday of every month. Everyone is welcome to attend. *—LG*

Ontrack presentation

(Continued from page 1)

other data-related issues and will demonstrate some of Ontrack's products. He will have free copies of Data Advisor and Y2K Advisor for all attendees. I am sure our group will enjoy his presentation because he loves to answer questions. He also will bring some Mijenix products to sweeten our raffle. See you there, bring a friend!

An understandable explanation of how Y2K affects personal computers is at Ontrack's site. *Go to http://www.ontrack.com/op/op_6.asp* and scroll to the heading "Understanding the Millennium Bug."

Members' Web Pages

Gloria Bearss	*http://www.geocities.com/~glen-glo* **Breed & Show Harlequin Great Danes**
Jim Brubaker	*http://www.1homeseller.com* **Discount Real Estate Services for Buyers and Sellers of Homes**
Vince Cimino	*http://www.pe.net/~capov* **Model Airplanes**
Linda Gonse	*http://basicbytes.com* **PC Instruction, Newsletter Design, Web Page Design and Maintenance**
Sharon Graham	*http://home.earthlink.net/~shgraham/* **Family Photos and Information**
Dan Sheffield	*http://www.act-4.com* **Educational CD-ROM Software**

FREE Web listing for ORCOPUG members! Add your Web address!
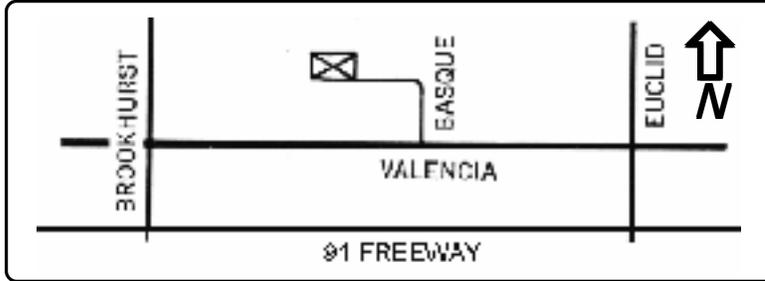**Send your information to editor@orcopug.org**

The Orange County IBM PC Users' Group regular meeting is scheduled for the second Tuesday of the month at 6:30 p.m. at the Hunt Library, 201 S. Basque Avenue, Fullerton, (714) 738-5364.

Directions: From the 91 Freeway, exit at either Euclid or Brookhurst Streets and go north. Turn onto Valencia Drive. Go to Basque Avenue and turn north. The Hunt Library is located at end of Basque. (Access only from Valencia.)

For more information, call (714) 990-0580, or go to www.orcopug.org.

SWUG 1st prize
won by N&B
see page 2

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Bring a friend!

6:30 pm
August 10
Tuesday

———

Ontrack
at
meeting!

Nibbles & Bits

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IBM PC Users' Group
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